Direct Connection to IP Office KSU
Telquest Tech Support

Direct Connect to a Defaulted Standard IP Office Control Unit WAN Port
Or
Direct Connect to a Basic IP Office Control Unit WAN Port

The default address for an IP Office control unit WAN port is 192.168.43.1 and the Subnet Mask is 255.255.255.0

To directly connect a PC to the KSU, you must change the TCP/IP properties of your PC/Laptops LAN/Network port to the following:

Fixed/Static IP address   192.168.43.2
Subnet Mask   255.255.255.0
Default Gateway/Router   192.168.43.1
DNS Server   Leave it blank

Connect the LAN cable from the PCs LAN port the WAN or LAN2 port on the IP Office control unit.

Check that the orange LED lamp on the IP Office WAN port is on. The green LED may also be flickering as it indicates traffic across the WAN connection.

You do not need a Cross Over cable.

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Testing

To test the connection before running Manager Application:

On your PC:

• **Select** Start | Run **and enter** *cmd* **then Click the OK button**

• **In the black command window that appears enter this:**

   ping 192.168.42.1 (then press the Enter button on your keyboard)

The results should show a number of ping replies from the IP Office. This confirms basic communication between the Manager PC and the IP Office.

• **If there are no ping replies enter this:**

   ipconfig (then press the Enter button on your keyboard)

The results should list the IP address settings as:
Fixed/Static IP address   **192.168.43.203**
Subnet Mask   **255.255.255.0**
Default Gateway/Router   **192.168.43.1**

If they do, then enter exit **and check the cable connection.**